Training:

The five EPI staff were trained in the following areas of Family Planning:

- Family Planning methods, including side effects
- Counseling of the client, including informed consent
- Advantages and disadvantages of Family Planning
- Family Planning eligibility for special sub-populations (HIV+ women, etc.)
- Community-based Family Planning, including distribution and depots
- Stock Management
- The role of the gCHV in the Community-based Family Planning
- The online USAID e-learning course in Family Planning Policy and Legislation.

Further, gCHVs in the community are equipped for community-based distribution and have been trained in:

- Awareness and education about Family Planning methods
- Distribution of commodities for continued users (new users are only counseled by the staff)
- Monthly reporting to EPI staff
- Proper storage of community-based commodities, such as the pill or male and female condoms
- Referrals to health facilities and/or project staff in case of problems related to use
- Referrals to health facilities and/or project staff for use of methods not distributed by the gCHV, such as the Depo shot or the Implant

Service Provision

1. Preparing the visit to the community: Nehnwaa sends a letter informing the community leaders of the visit. gCHVs check Family Planning cards to determine which users are due for a return visit. Similarly, gCHVs check the Registers to see which children are due for their vaccinations.
2. Community mobilization & visitation: Nehnwaa holds a large group intervention where all teams disseminate BCC messages. EPI staff take this time to encourage all community members (WRA, men, postpartum women, etc.) to visit the EPI staff member for family planning services, even if no one is due for a vaccination or the client does not have children. The gCHVs and TTMs continue to mobilize the community even after Nehnwaa leaves, reinforcing the BCC messages about family planning services. The gCHV refers potential clients to the GUMH office in between community visits, as well as those seeking Depo, an IUD, or the Implant.
3. Providing the services: When the large group breaks into teams, community members who visit the EPI staff receive both vaccinations and family planning counseling and commodities. Community members can receive one or both services, depending on their needs and level of acceptability. For clients who wish to obtain an IUD or the Implant, EPI refers them to the GUMH office for the procedure.

Monitoring & Evaluation:

EPI staff are trained to utilize the following for monitoring and monthly reporting of family planning services:

- The gCHV monthly report
- The Daily Activities Tracking Form
- The Consolidated Monthly Report (gCHV + staff records)
- Central Stock form
- MoH Order form
- Monthly Reporting Forms for the MoH, GUMH, and Nehnwaa management

In addition, staff utilize a ledger to track daily distribution in the community and in the office at GUMH.