Learning Objectives for Community Health Worker (CHW) Supervisors

The following is a suggested list of learning objectives for CHW supervisors to be addressed prior to starting a pilot project on community-based access to injectables. Consider holding the supervisor orientation in a separate room but simultaneously to CHW training, if possible. This will allow CHWs and supervisors to have some sessions together so they can begin to build good relationships and get to know each other’s respective responsibilities. While the length and format of supervisor orientation will vary by context, orientation should be planned with the following objectives in mind.

By the end of orientation, CHW supervisors will:

1. Understand the background and introduction to the pilot project.
2. Be familiar with the CHW training agenda and training topics.
3. Know the training materials and job aids CHWs received, including Counseling Flipbook and Depo brochure.
4. Understand the roles and responsibilities of CHW supervisors, which might include:
   a. Participation in (this) orientation during CHW classroom training
   b. Participation in 2-week clinical practicum for CHWs to observe CHWs counseling and providing methods to real clients
   c. Participation in CHW graduation ceremony, if possible
   d. Management of ¾ full sharps disposal boxes
   e. Re-supply of Depo, syringes, disposal boxes and other injection materials, in addition to pills and condoms
   f. Management of supply logistics
   g. Review of CHW service delivery data
   h. Supportive supervision throughout project.
5. Know how to use the Structured Observation Checklist during clinical practicum.
6. Understand that CHWs will be using Screening Checklist for Clients Who Want to Initiate Depo to determine whether women can use Depo. If the Screening Checklist indicates that further evaluation is needed, CHWs will refer clients to clinics.
7. Be familiar with the CHW referral process.
8. Be familiar with CHW sharps disposal procedures at clinic level.
9. Understand how resupply will work (Depo, syringes, disposal boxes, cotton wool, pills, condoms, etc.).
10. Know the forms and registers the CHWs and data retrievers will be completing during the pilot project.
11. Understand what supportive supervision is and how to provide it during the pilot project.